

## Team member support

COVID-19 has changed the way we live and work, and Banner is committed to helping you take care of yourselves and your families, to giving you information and resources and to answering your questions and concerns.

### Taking care of yourself and your family



**Free daycare** for Banner team members' school-aged children at 22+ [Boys and Girls Club](#) locations.

Access up to \$1,000 to help get through hardship created by this pandemic. [Team members and members of the community can also donate here.](#)

**\$1K**



**Flexible team structure** allows our team members to redeploy their services and expertise where they are needed most.



**ENHANCED PTO**

Borrow paid time off from your bank. Team members can donate their PTO to their colleagues.

Our [Work From Home Site](#) offers information and resources for team members who are able to do their jobs from home. Visit our [CIO Connect Blog](#) for details.



[WISH Bar](#) for IT resource support

### Supporting your work and well-being

**602-255-7636**

**COVID-19 Employee Health Line** is staffed by RN's seven days a week from 7 a.m. – 7 p.m. (PDT). Please note that the line cannot give you a specific clinical diagnosis.



**Free access to telemedicine** during the COVID-19 crisis. [Visit this site online](#) for more information and download the app using [this card](#).

**Free Employee Assistance** with counseling or extra emotional support at **1-866-568-7554** or visit [www.rfl.com](#). Username: **Banner**; password: **EAP**.



Use Banner's Virgin Pulse well-being platform to gain quick positive perspectives and on-going Healthy Habit Challenges. Use the mobile app or visit the [Well-Being Site](#) to sign up.



**MY WELL-BEING**

## Banner TALK2Me

If you are experiencing stress or anxiety related to COVID-19 events, utilize the [Banner TALK2Me Program](#) to support your emotional well-being.

### Staying informed



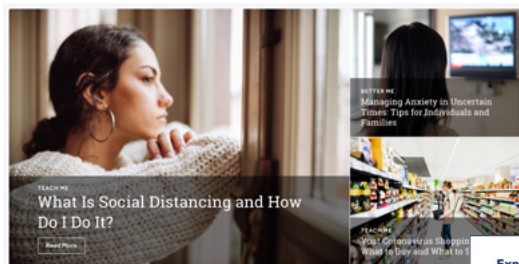
**COVID-19 Questions Inbox:** Answers to your general, non-clinical questions, such as pay, benefits, PTO/sick time, and employee relations concerns.



**COVID-19 Toolkit** has everything you need to know about Banner's approach to the COVID-19 crisis.

## Informing our communities

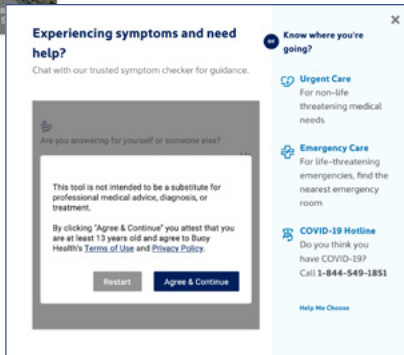
At times like these, having someone to turn for information to is key. As events unfold from day to day, Banner is using every bit of our experience in delivering the best care – to deliver the care that's best for right now. Banner is bridging the distance between us physically with the information, perspective and practices to keep everyone as safe as possible, and to tend to those most in need. Wherever you see a Banner, know that there is a group of knowledgeable people working tirelessly and drawing on our deep experience to help show the way ahead.



Practical tips from Banner Health at [Bannerhealth.com/healthcareblog](#)

**COVID-19**

[See daily updates at bannerhealth.com](#)



### Have symptoms?

[Visit online Symptom Checker for guidance](#)

Look for Check Your Symptoms button

### Symptomatic? COVID-19 testing is available

Call Banner's COVID-19 hotline at

**844-549-1851**

to see if you meet testing criteria



**Need to reach your doctor? Log on to MyBanner**

Access from website or Banner Health app



PENDING: Video visits for established Banner Health patients

**PLEASE NOTE: This situation continues to be fluid and material is subject to change.**